



Frantz Eliscard

📞 682-251-2332

✉️ frantz@eliscardexchange.com

🌐 www.eliscardexchange.com

📍 1001 Parkstone Dr, Aubrey, TX 76227

Efficient I.T. Exceptional Service.

Company Overview

Eliscard Exchange provides high-quality IT support solutions specializing in SaaS, DaaS, and IaaS environments. We deliver reliable customer service, efficient project management, hardware lifecycle support, secure data handling, and cloud services support. With a strong reputation for excellence and partnerships with leading organizations, Eliscard Exchange ensures fast, dependable, and secure IT operations.

Certifications

CSIS Secure Infrastructure Specialist	Security + Certified CE
CIOS IT Operations Specialist	Network + Certified CE
Microsoft MTA Networking Fundamentals	A+ Certified CE

Differentiators

Disabled Veteran-Owned Small Business: Driven by discipline, integrity, and mission-focused service.

Comprehensive End-to-End IT Support: Covering the full technology lifecycle — from deployment to ongoing maintenance and secure disposal.

Exceptional Customer Service: Responsive, knowledgeable support tailored to each client's environment.

Cloud & On-Prem Expertise: Skilled in both physical hardware support and cloud-based service models (SaaS, DaaS, IaaS).

Trusted by Major Industry Clients: Recognized for reliability, speed, and high-quality deliverables.

Operational Coverage in Texas: Rapid response and localized support for Texas-based operations.

Government Info

UEI: E3G9H2EJGD88 | **CAGE:** 16E41

NACIS:

518210 — Data Processing, Hosting, and Related Services

541513 — Computer Facilities Management Services

541519 — Other Computer Related Services

541512 — Computer Systems Design Services

Core Competencies

Information Technology Services:

- SaaS, DaaS, and IaaS support services
- Computer hardware setup, configuration, and deployment
- Hardware disposal and certified OS wipe
- Software updates, patching, and version control
- Customer service and Tier-1/Tier-2 technical support
- Project management and workflow coordination
- Data management and asset tracking
- Cloud services support and troubleshooting

Past Performance

Dell Support Services: Hardware deployment, updates, and ongoing tech support.

Johnson Controls: Data management, device lifecycle services, and support solutions.

Compass Data Centers: Hardware setup, OS wipes, and cloud-related support functions.